

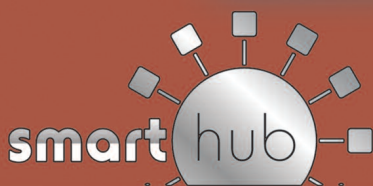
MOBILE APP INSTRUCTIONS

1. Visit the Apple App Store or Google Play Store, search for **SmartHub**, and tap on the **Free** or **Install** button to download.
2. Once downloaded, you **Open** the SmartHub app and tap on the **By Name** button at the bottom of the screen.
3. A search screen will appear. Type in **Magnolia Electric Power** and tap on the **Search** button.
4. Select **Magnolia Electric Power** from the next screen that appears.
5. **Confirm** this selection.
6. Tap on **New User**.
7. Complete information and tap on **Register**.

ACCOUNT MANAGEMENT AT YOUR FINGERTIPS!

SmartHub lets you manage all aspects of your Magnolia Electric Power account.

MAGNOLIA ELECTRIC POWER



The Center of Customer Engagement

ACCOUNT MANAGEMENT AT YOUR FINGERTIPS!

SmartHub lets you manage all aspects of your Magnolia Electric Power account.

SmartHub provides the tools you need to manage your accounts with mobile and Web apps fully integrated with Magnolia Electric Power. SmartHub delivers account information, daily usage, mobile payments and more in a secure environment.



SmartHub allows you to:

- Pay My Bill
- View Service Request
- View Billing History
- Report An Outage
- Get Help
- Setup automatic notifications
- Check your Usage

The two-way communication available with SmartHub allows you to notify Magnolia Electric Power of account issues and power outages, while providing us a way to let you know when your bill is available and your power outages have been restored.

MANAGE
My Account

WEBSITE VERSION

Visit www.MEPCoop.com

Click on MANAGE my Account.

This will direct you to our SmartHub site.

See reverse side for information on our
MOBILE APP VERSION

MEP MAGNOLIA
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POWER
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